

## GOLF RELIEF AND ASSISTANCE FUND FAQ

### Who is eligible?

This program is designed to support individuals who derive income on a regular full-time or part-time basis in the golf industry, and their household family members, who have been impacted by qualified disasters, beginning with Hurricane Harvey.

### How do you define the golf industry?

- Golf facilities (courses, driving ranges, etc.)
- Golf tournaments and events
- Industries that produce goods and provide services related to the sport of golf, including by golf facilities and in connection with golf tournaments and events.

### What are some examples of jobs working in the golf industry?

- Golf professional
- Golf facility maintenance worker
- Hospitality and clubhouse dining staff
- Golf Equipment sales person
- Caddie

### What does “qualified disaster” mean?

A “qualified disaster” is defined as:

- a disaster that results terrorist or military actions,
- a disaster that results from an accident involving a common carrier,
- an event that the Secretary of the Treasury determines to be catastrophic, or
- a Presidentially declared disaster.

### What types of assistance is available?

- Living expenses (food, rental cars, emergency shelter, etc.)
- Housing repairs (structural repairs, flooring, essential furnishings and appliances)
- Vehicle damage
- Medical expenses not covered by insurance incurred as a result of disaster (prescriptions, hospital, counseling, etc.).

### Do I need to include receipts or photos?

Yes. All requests should be accompanied by some form of proof such as photos, receipts and estimates/quotes.

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### **Why do you need to know my financial position?**

For all grants supporting long-term relief and recovery, it is required by the Internal Revenue Service that Silicon Valley Community Foundation assesses your financial need.

### **What is the deadline for my application?**

Applications are accepted on a rolling basis, but applications will only be considered if they are submitted 120 days from the conclusion of the qualified disaster. For instance, the following deadlines pertain to recent qualified disasters:

- Hurricane Harvey – January 1, 2018
- Hurricane Irma – January 14, 2018
- Hurricane Maria – January 31, 2018
- Northern California Wildfires – March 16, 2018

### **How do I submit my application?**

Please send your completed application to [disasterrelief@siliconvalleycf.org](mailto:disasterrelief@siliconvalleycf.org)

### **Who reviews my application?**

Trained staff at Silicon Valley Community Foundation will review your application. Decisions will be made by an independent selection committee and will be based upon completeness of your application, the demonstrated need and available resources.

### **When will I hear back?**

You will only be notified if you are awarded a grant. If awarded a grant, you can expect to receive an email communication from Silicon Valley Community Foundation on the following schedule:

- For applications received by 11/15/2017 you can expect to be notified by 11/30/17
- For applications received 11/15/17-12/29/17 you can expect to be notified by 1/18/18

These dates are subject to change based upon volume of applications received. Due to the high volume of applications we receive, we are unable to offer feedback to declined applications.

### **How will I receive assistance?**

You will receive a check in the mail at the address that was provided in the application.

### **What if I have insurance?**

The fund cannot provide assistance for losses already covered by insurance. However, your insurance deductible may be reimbursable through a grant from the fund and expenses not covered by insurance may be eligible.

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### **Can I apply more than once?**

Applicants may only apply for support up to 120 days (four months) following the conclusion of a qualified disaster and may submit only one application in a given six (6) month period. If you have damage caused by two or more disasters, you need to apply separately and may submit only one application in a six (6) month period.

### **Who can I contact for questions about the application?**

Please send questions to [disasterrelief@siliconvalleycf.org](mailto:disasterrelief@siliconvalleycf.org).

### **How do I check the status of my application?**

Due to the high volume of applicants, you will only be notified if you are awarded a grant.

### **What is the maximum amount I can apply for?**

Grants may be awarded for more than one category of loss or damage, but generally shall not exceed the maximum request amount of \$5,000 per household. The minimum request amount is \$500. These minimums and maximums are subject to change at the discretion of the fund.

### **Will you accept more than one application per household?**

Each application includes the golf industry member their household family members. It is unnecessary to apply twice for the same family. If two or more members of the golf industry share a residence but are not family members, they may apply separately for support for vehicle and vehicle damage, living expenses and medical expenses.

### **Why did I receive a different amount than what I applied for?**

Grant awards are at the discretion of Silicon Valley Community Foundation are based upon a number of factors including verification documents, completion of the application, and available resources.